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# DET NORSKE VERITAS

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## MANAGEMENT SYSTEM CERTIFICATE

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Certificate No. 61482-2009-AIS-IBE-UKAS

*This is to certify that*

### ULTREIA COMUNICACIONES, S.L.

Centro Comercial Cidade Universitaria, A4  
Ctra. Marcosende, s/n  
36310 Vigo, Spain

*has been found to conform to the IT ServiceManagement System Standard:*

**ISO/IEC 20000-1:2005**

*This Certificate is valid for the following:*

**THE IT MANAGEMENT SYSTEM THAT COVERS THE PROVISION OF WEB HOSTING SERVICES TO EXTERNAL CUSTOMERS. THIS IS IN ACCORDANCE WITH ULTREIA COMUNICACIONES SERVICE CATALOGUE**

*Initial Certification date:*  
September 30<sup>th</sup>, 2009

*This Certificate is valid until:*  
September 30<sup>th</sup>, 2012

*The audit has been performed under the supervision of:*

Marcin Majdecki  
*Lead Auditor*

*Place and date:*

Barendrecht, October 1<sup>st</sup>, 2009

*for the Accredited Unit:*  
DET NORSKE VERITAS CERTIFICATION B.V.,  
THE NETHERLANDS

Ron J. Meijer  
*Management Representative*



Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.